

**VIDYUT OMBUDSMAN**  
**O/o: ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION**  
**4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Hyderabad – 500 004**

Present

**K.Sanjeeva Rao Naidu**  
Vidyut Ombudsman

**Dated: 06-12-2012**

**Appeal No. 66 of 2012**

Between

Smt. K. Appalanarasamma,  
W/o. Venkata Raju,  
Mahadevpatnam,  
Undi Village & Mandal,  
W.G. Dist.

**... Appellant**

**And**

1. Assistant Engineer / Operation / APEPDCL/ Undi / W.G. Dist
2. Asst. Divisional Engineer / Operation / APEPDCL / Akiveedu / W.G. Dist
3. Asst. Accounts Officer / ERO / APEPDCL / Bhimavaram / W.G Dist
4. Divisional Engineer / Operation / APEPDCL / Bhimavaram / W.G. Dist

**.....Respondents**

The appeal / representation received by this authority against the CGRF order of APEPDCL C.G. No. 352 / 2012-13 of West Godavari District Dt.24.08.2012. The same has come up for final hearing before the Vidyut Ombudsman on 04.12.2012 at Hyderabad. Appellant absent and he sent a letter for disposal of this matter. Sri. D.V.S.S. Muralidhar, ADE / O / Akiveedu and Sri. A.S.H. Dattatreya Sarma, JAO / ERO / Bhimavaram on behalf of the respondents present. Heard the arguments of the respondents and having stood over for consideration till this day, the Vidyut Ombudsman passed / issued the following :

**AWARD**

The petitioner filed a complaint before the CGRF against the Respondents for redressal of his Grievances. In the complaint, the appellant has mentioned about the grievances as hereunder:

*Smt. Kalidindi Appalanarasu, W/o. Venkata Raju, Mahadevpatnam, Undi Village and Mandal, West Godavari District has filed a complaint stating that abnormal bill issued against her service, hence approached the Forum for justice.*

2. *The 3<sup>rd</sup> respondent has filed his written submission as detailed below.*

*"The complainant Smt. Kalidindi Appalanarasu, W/o. Venkata Raju, mahadevapatnam, SC.No. 649, Undi Section has approached CGRF, Visakhapatnam and sought for rectification of abnormal bill issued against the SC.No.649 in Undi Section.*

*The Assistant Divisional Engineer/ O/ Akiveedu has booked back billing case on 24.09.2007 due to that meter found stuck up and the entire load is working condition, But the meter disc is not rotating and assessed an amount of Rs. 1370-00 and the assessment was finalized by the Divisional Engineer/ O/ Bhimavaram for an amount of Rs. 1803-00 vide reference 3<sup>rd</sup> cited. Hence the back billing demand was raised for Rs. 1803 vide RJ.No. 77/5-12 for the period from 3/07 to 9/07.."*

3. The Forum, duly taking into cognizance of the written submissions of the respondents and passed the following order on 24.08.2012.

- *After 4 ½ years, the final Assessment Order issued against SC.No. 649, Undi Village and Mandal, West Godavari District towards back billing for the period from 03/2007 to 09/2007 was made due to the existing meter disc was not rotating but entire load was in working condition is in order.*
- *Complainant is liable to pay the back billing charges raised.*
- *Accordingly, the CG.No.352/12-13 is disposed off.*

4. Aggrieved by the said order, the appellant filed the above said appeal questioning the same that the respondents have collected six months charges and now demanded Rs. 1803/- which is against to the actual consumption and requested justice.

5. The Forum rejected the petition and she preferred this appeal.

6. The appellant failed to appeal before this authority for hearing but sent a letter to dispose of the same on merits. Sri. D.V.S.S.Muralidhar, AE/O, Akiveedu, Sri. A.S.H.Dattatreya Sarma, JAO / ERO, Bheemavaram are present and reported that the appellant had paid the entire amount and filed a letter to that effect. The letter dt:

03-12-2012 shows that the consumer has paid the amount. Hence, the dispute is resolved.

7. With this observation, the appeal is disposed. No order as to costs.

This order is corrected and signed on this 6<sup>th</sup> day of December, 2012.

Sd/-  
VIDYUT OMBUDSMAN